

CONDITIONS OF USE AND SALE OF SERVICES VIN.CI SAS

Introduction

Vin.ci. sas ("VC"), owner of the site www.vinciclassics.it, is a limited partnership, the tax code and VAT number 04440130757, having its registered office in Lecce, square Queen Mary 18.

We invite you to view and read these conditions of site usage and sales.

You acknowledge that you have the legal capacity to enter into an agreement to the terms outlined in the sales conditions indicated below, are of age and not under guardianship or trusteeship.

Also claimed to have read these conditions before any booking. The reservation is the moment of conclusion of contract with the VC and implies your express unqualified acceptance of these terms and conditions.

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1 - Subject of the contract

These terms and conditions ("Terms") govern the use of www.vinciclassics.it site ("Site") by the user and sale, as agent, tourist services offered in the catalogs of VC (as example, but not limited to, holidays, tours, hotel stays, car rentals) available on the Site ("Services"). The Terms constitute a binding contract between the VC and the user of the site, book and buy the Services ("Customer"). The customer is also subject to special conditions applicable to individual services that are detailed in the online catalogs of VC. These special conditions shall form an integral and substantial part of the contract between the VC and the customer.

The use of the Site, reservations and purchase of the Services are subject to acceptance of these Terms by the Client. The customer must, therefore, to read and accept unconditionally and in full the General Conditions and any special conditions applicable to individual services by marking the appropriate box or by clicking on the hyperlink for that purpose. In the absence of agreement to the Terms and Conditions and any special conditions applicable to individual services will not be technically possible to proceed with confirmation of booking and buying services.

The General Conditions provide for different rules depending on whether the customer purchases the only car rental services referred to in paragraph 12 below, or within the other Services.

These Terms may be changed at any time, without notice, provided that such changes do

not apply to orders placed by the customer before the change. Therefore, the customer is required to read the current text of the General Conditions before making your reservation and purchase of services.

2 - Duration of

The VC service offerings are normally valid for as long as they are on the Site, subject to availability of seats available unless otherwise indicated in the offer, and can vary in real time. The pictures shown in the descriptions are merely illustrative and are not binding.

3 - Prices

All our prices are quoted in Euros and include VAT.

VC offers the services at special prices, and public talks. The descriptions of the services listed in our catalogs specify for each type of service benefits included in the price and any special conditions applicable to such services. The package price of the car rental and services varies according to the period and the number of participants. Our prices are contractual rates. It can not therefore be raised any objection on the price of car and / or service after it has been reserved. For services that include lodging, prices are calculated based on the number of nights and not the number of whole days.

Unless otherwise specified in the tender, the prices do not include:

- the cost of delivery of tickets or vouchers (these vary depending on the chosen mode of delivery);
- insurance except those specified for the car rental service as indicated in paragraph 12 below;
- Supplement for single room;
- sightseeing and optional excursions, entrance fees to museums and sites, unless specifically indicated in the Services booked;
- the activities fee
- not specifically included in the offer.

4 - Journey

The journey includes:

- the day of departure from the time of collection of the car;
- the day of the trip back to the time of returning the car.

Prices are calculated based on the number of nights and not days. For night is the period in which the room is available (as an indication from 14.00 to 12.00 the following day).

5 - Reservation

We consider orders irrevocable. In particular, we will accept an electronic booking service by the customer and fulfill your order, only after the acceptance of the Terms and Conditions and any special conditions applicable to individual services by the customer and after disclosure of the number of its credit card.

When booking via the Internet, the General Conditions will be proposed to the customer during the purchase process. By clicking "I accept the general conditions of sale", you represent that you have read and accepted these Terms and Conditions. The acceptance of the Terms of sale has a value of recognition and acceptance of all conditions set out below by the customer in the name and on behalf of the other participants that will be therefore bound by these Terms. The acceptance of the Terms and Conditions constitute a booking which ultimately you can not withdraw, except as provided in Article 7.

Acceptance of the offer:

1. When booking a service via the Internet, the customer is required to join a service and to communicate the details of your credit card, which will be processed in accordance with the provisions of Legislative Decree no. 196/2003 and safe system . The customer will be offered the estimate of the total cost of the service to be purchased that will be accepted by clicking "I validate the order."
2. In the case of telephone bookings, the General Conditions will be sent to the customer

and these will be returned to VC a signed copy in the original.

Availability of Offers:

All our offers for travel services online are usually available. A few minutes after making the order, an e-mail confirmation of receipt of the reservation will be automatically sent to the e-mail address provided at time of booking by the customer and the amount will be automatically charged to your credit card communicated. The booking confirmation and invoice will be sent by e-mail to the customer as soon as possible (usually within 48 hours) to confirm the reservation. If the service provider should inform us that the offer has been booked the customer is no longer available, contact the Customer VC proceeding to an immediate refund of the cost of the booking amount crediting the sum in question on the customer's credit card.

6 - Payment

Payment can be made by the following international credit cards:

- VISA, which reported on the strip right VISA tricolor (blue, white and other) and the hologram of a dove;
- cards EuroCard / MasterCard hologram marked "MC";
- PayPal;

• bank transfer (in this case the contract is deemed concluded at the time of payment. For all purchases made by credit card, you will be charged the full amount of the order when sending the e-mail confirmation of receipt of reservation request.

7 - Exclusion of the right of withdrawal

Except as otherwise provided in these general terms and with the exception of the purchase of packages for all bookings and purchases of services made by the VC customer will not benefit the right of withdrawal provided for by law on distance selling contained in Consumer Code.

8 - Delivery of travel documents

The mode of delivery of travel documents are listed on the call and the delivery is made as a function of time that elapses between the date of purchase of services and the date of departure and / or type of service.

In the event that the customer makes a mistake in sending their data, VC disclaims any liability for failure or improper performance of the service due to non-receipt of travel documents.

For booking of travel services, vouchers for ground services (hotel accommodation, transfers, etc..) Will be sent according to the type of service to the e-mail address or fax number supplied by the customer.

The customer should consult your inbox before leaving to get any communications sent by VC and related services purchased.

9 - Administrative formalities and health

Citizens of foreign countries must necessarily apply to the competent authorities of your country or countries of destination, before proceeding to the booking and purchase of services.

We highly recommend the customer to consult all the information on countries of destination and on the administrative and health practices to be performed on the following websites: <http://www.viaggiasesicuri.it/>, not to mention the country of call or transit countries. The formalities and related costs are charged to the customer. Between the publication of information on the Site and the date of departure of customer variation may occur, so the customer is obliged to consult the site just prior to departure.

The customer is obliged to comply strictly with such formalities and make sure that the names and surnames given on travel documents (reservations, tickets, vouchers) correspond exactly to those listed on their ID cards, passports, visas, etc.. VC can not therefore be held responsible in case of failure by the Customer of these obligations, in

particular if the customer is refused embarkation or disembarkation or the customer will be fined. A VC may in no circumstances be charged the costs and consequences of failure to comply with customs or health of the countries visited.

Children must be in possession of an identity document in your name. The registration of children on parent's passport is no longer sufficient or possible (even if they are passports "old model"). Minors must hold individual passports. In the case of minors accompanied by one parent, in addition to the normal formalities, the parent accompanying the child must be provided with the necessary documentation to allow the emigration of the child. The same rule also applies to minors accompanied by a third party. VC does not accept in any case the registration of an unaccompanied minor and we take no responsibility if, despite the ban, an unaccompanied child was registered for a trip without his knowledge. Minors must be accompanied by a parent holding a license if the employment abroad do not have the same last name of the parent who accompanies them.

10 - Accommodation and subsistence

Hotel category

The number of stars assigned to a hotel mentioned in the description corresponds to a classification established according to Italian standards. We try to be as accurate as possible when informing the customer about the conditions of accommodation. The assessments contained in the description are based on our knowledge of the structures and the judgments of our customers and are provided for information only without constituting any express or implied warranty. We reserve the right to substitute for technical reasons, in case of force majeure or fault of third parties, provided the hotel with a structure in its class that offers equivalent services. These are exceptional cases of which the customer will be notified as soon as we are aware.

Check-in and check-out rooms

We inform the customer that international standards applicable to hotels that provide rooms are made available to customers starting from 14.00 on arrival day, no matter what time of arrival, and be vacated by 12.00 on day of departure, no matter what time of departure. Unfortunately there will be exceptions to this rule, so if the room will be assigned to the customer, for example, at 10.00 am, the two more hours (from 10.00 to 12.00) will be considered as an overnight stop and you will not get refund.

Rooms

Single rooms. They have a single bed. They are subject to a supplement, are offered in limited numbers and are often less spacious, less comfortable and located in less favorable positions of the other rooms.

Double rooms. They have two single beds or one double bed.

Triple rooms. They occur in most cases as a double room which was added a temporary bed (note: the third bed may be smaller than standard size).

Babies

We advise parents of babies to hold before the departure of all that is necessary for the requirements, including health and food, their children. The Client's responsibility to ask when booking any need of adding a bed of which, however, we can not guarantee to always be able to guarantee availability.

Women who are pregnant

Regarding any reservations thalassotherapy, balneotherapy or spa treatments and the like, to advise pregnant women to consult their physician prior to booking to confirm your eligibility to a thalassotherapy treatment or other treatment proposed by package. Note that not all treatments are suitable for pregnant women and in some cases are not possible. The customer has prayed

pregnant, then inform us at what stage of pregnancy is because we can communicate it to those who will deliver the service. In any case, we will not be liable for damages resulting from administration of treatment or inability to do so and will receive no refund.

11 - Photo

VC seeks to offer through photos and illustrations provided a realistic view of the proposed services. The photos and diagrams in their descriptions, however, are purely illustrative and do not require VC except in so far as they indicate the category or level of services.

12 - Vintage Car Hire

The hiring of vehicles by VC (hereinafter "Lessor"), is governed by the terms and conditions of rental, the rental agreement signed by the customer, the VC Fees and Vehicle Damage Chart Charges (together the "Documentation contract" or "Agreement") in force at the time of the signing of the rental agreement, viewed from or delivered to the customer, who has taken full and complete knowledge. The customer with the signing of the Letter of Hire claims to have read and accept the terms and conditions of rental and specifically approve items 1, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18.

GENERAL CONDITIONS

1 Driving and rental requirements

Both the "customer" that each driver may drive the rented vehicle must comply with the formalities of identification and qualification required by the "Lessor". Each driver of the vehicle will not provide false information about who you are, your age, your address, your fax number and / or email address and the existence of legal requirements for entitlement to drive. In effect the law of domicile of the customer is the one he indicated in the Contract. Both the Client and each authorized driver must meet the following requirements:

- 25 years old.
- Valid driver's license for the rented vehicle, obtained at least 12 months.

For the guidance of persons under the age of 25 is allowed to access the rental application of a "Young Driver Surcharge" in relation to certain categories of vehicles identified by the Lessor according to age groups. The "Young Driver Surcharge" is applied to the extent indicated in the Tariff VC, however, for certain vehicles or classes the age limit of 25 years is not under any circumstances be derogated by the application of the supplement.

For all other licensed guide is required "Supplement Guide Other Authorized", according to the proportionate length of the lease, the amount of which is indicated in the Tariff VC. The authorization to drive with the extra charge is limited to two guides in addition to the driver.

- To hire vehicles must hold a credit card.
- For particular groups of vehicles and / or in particular areas may be required at the discretion of the VC, the possession of two credit cards or owning a credit card qualified. If paying by credit card registered to someone other than the customer must sign a special authorization.

And 'subject in each case the right of the landlord to refuse the conclusion of the lease at its complete discretion, without cause, particularly with regard to this accident case with a charge of liability, theft or damage occurred during previous rentals.

2 How and when payment of freight

The payment of rent in advance and then when you make your reservation with VISA, which reported on the strip right VISA tricolor (blue, white and ocher) and the hologram of a dove, with the cards EuroCard / MasterCard, marked by ' Hologram "MC", via paypal or bank transfer (in this case the contract is deemed concluded at the time of payment). Upon hire, will be required in any case all'intestatario of the rental agreement a credit card in his name as a guarantee of any additional costs that may arise from the rental itself.

3 Insurance R.C.A.

All vehicles are insured for civil liability under the applicable laws. The R.C.A. VC vehicles,

insurance coverage for civil liability towards third parties with respect to persons, property (excluding those transported) animals. The vehicle carried on VC is equivalent to one third. The maximum limit is specified in the Tariff VC. In case of accident, the customer must fill in with the other party a CAI available in the vehicle and send it to the VC within 24 hours after the event, or consign it to the return of the vehicle if this occurs within 24 hours after the event. In case any accident not occurred, in order to allow the landlord to protect his rights against fraud, or unfounded claims, the Customer shall upon delivery of the vehicle, however, explicitly state not to have suffered or caused any event.

4 Refueling

The customer must return the vehicle with the same amount of fuel at the start of the rental. Alternatively, if the customer fails to make the refueling service, the Lessor will charge the customer a service charge indicated in the VC Fees and missing liter of fuel, whose price will be increased to the extent indicated in the Contract Documents (Letter of Hire - Budget).

5 Driving and Conditions of Use

The customer is obligated to keep, use and make use of the vehicle with the utmost care and diligence, in respect of the usage and characteristics of the vehicle indicated in the registration certificate and within the limits prescribed by law and:

- a) not to use, even through third parties, the vehicle for the transportation of persons or things;
- b) not to sublet or rent and not to sublease or rent, with driver, the vehicle;
- c) not to entrust the leadership of the vehicle to any person other than those authorized in the rental agreement or any other person fails to produce the driving license and / or does not have the prerequisites required by the Contract Documents;
- d) not carry animals, substances, or anything else, because of its condition or smell, can damage the vehicle and / or delay the possibility of re-renting, in case extra cleaning of the vehicle will be charged the sum indicated in VC tariff or more if required;
- e) not to make any repairs on the rented vehicle without the written consent of Lessor;
- f) immediately inform the Lessor of any failure to stop driving the vehicle of the same, putting the instructions of the Lessor in relation to any replacement or return of the vehicle;
- g) to refuel the vehicle with the correct fuel and indicate if requested, the supply in order to activate the potential liability of the Railway Supply, and diligently maintaining your vehicle by checking the fluid level if and when necessary adding missing;
- h) not to use the vehicle for racing, testing, or contests, or on unpaved roads are inadequate for the vehicle, driving school, to tow or push other vehicles without the express consent of the Lessor, for movement in restricted areas in violation of traffic rules or other regulations and generally for any illegal purpose;
- i) not to drive the vehicle while under the influence of drugs, narcotics, alcohol or other intoxicant or substance which may limit the ability to understand and react;
- j) to keep the vehicle with the best of its ability, activating all of the security measures, to avoid leaving objects or items of value inside the vehicle, and in general to do what is necessary to ensure the best security for the good of property of Lessor;
- k) not to take the vehicle into countries other than those specified in the rental agreement, unless expressed written consent of Lessor. To this end, the "green card" (international certificate of insurance), delivered in conjunction with the accompanying documents of the vehicle, does not constitute authorization to do so, but the completion of documents.

In the case of transit countries where the customer is committed not to take the vehicle, the insurance coverage and terms of limitation and exclusion of responsibility will no longer effective, and any costs the landlord incurs due to not respecting the will be the responsibility of the Client to indemnify him.

Any use not permitted or unlawful for the Contract and / or the law obliges the customer to pay

damages resulting, possibly jointly with any other driver and involves the disappearance of any limitation of liability, exposing the customer to its responsibility and revenge. The Lessor reserves the right to repossess the vehicle at any place and time in case of violation of the provisions of this article.

6 Taking Delivery and Return of Vehicle

The customer takes delivery of the vehicle by signing the rental agreement and acknowledges that the vehicle with standard equipment, all equipment and accessories delivered to him by the Lessor, including those listed in the rental agreement, conditions are verified mechanical functioning and in good condition and will return them free of any commodity or asset with the related documents, on time and place specified in the rental agreement, under the same conditions, save wear and proportionate to the length of the lease the mileage. On return of the customer's responsibility to check with staff of the VC vehicle status, ascertaining and submitting any deviation from that specified in the rental agreement at the start of the rental. In case of failure to verify the Joint Client hereby authorizes the Lessor to charge him for any damage found on the vehicle.

At the beginning of the rental, the customer will have to communicate the date and place at which to return the vehicle, as indicated in the rental agreement. In the event of unauthorized late return after the deadline, the Client hereby authorizes the Lessor to recover possession and possession of the vehicle at any place and time.

A rental day is considered to be Out of the 24 hours after delivery, after this time will be charged one day rental with no tolerance time.

In case of failure to return the vehicle within the time specified in the rental, the customer agrees to pay as penalty an amount equal to the "Standard" daily (v.Tariffario VC) of the vehicle for each day of delay until delivery, except in each case the most damage and with the exception of the issuance of written authorization from the Lessor to extend the rental for the period mentioned in the same authorization, beyond which the above penalty will be applied in the absence of new written authorization. In case of failure to return the vehicle at the places specified in the rental, the customer agrees to pay as penalty an amount equal to the cost of the "Standard" daily in addition to a sum in return for the second place is not allowed As indicated in the Tariff VC. In case of failure to return documents supplied to the vehicle and / or plaque, the customer agrees to pay as penalty an amount equal to the "Standard" daily (v.Tariffario VC) for each day the vehiclennecessary to effective duplication of the same, except for the fees and compensation for further damages. The deposit paid will be refunded if the return of the vehicle complete with the accompanying receipt, unless the debit of the amount due as compensation or otherwise under the provisions of the Contract Documents. With the closing of the rental agreement any sum paid by way of deposit have been reimbursed, which exonerates the landlord from requesting a receipt. For the rates subject to time limits (eg Weekend, holidays) after the time of tolerance, the ability to apply these decays rates and will be charged the entire rental fee to the "Standard" daily (see Fees VC).

The vehicle must be returned within the time agreed upon. In case of return after-hours (with tolerance limit of 60 minutes starting on the stated hours for delivery), the customer shall pay as penalty an amount equal to the "Standard" daily rental vehicle up to 24.00 hours on the day designated for delivery and for each day of delay until actual delivery. In case of failure to return the keys, the customer shall pay as penalty an amount equal to the "Standard" daily rental vehicle until 24.00 on the day designated for delivery and for each day of delay until actual redelivery of the same or presentation of the original complaint of loss or theft made to the competent authorities, increased by a sum whose amount is indicated in the Tariff Vc, unless greater damage. In case of failure to return or damage of accessories as standard and additional specified in Article 13, for whatever reason, the Client shall pay as penalty a sum whose amount is indicated

in the VC Fee, without prejudice the most damage.

Any claim or complaint that the customer may wish to want to assert against the Lessor in relation to the rental must be received by the landlord made no later than the strict deadline of 10 working days from the date of return of the vehicle and / or close of the letter hire. Therefore, the Customer waives and now to submit to the Lessor any claim and / or damages beyond the deadline.

7 Responsibilities of the Customer

The customer is directly responsible for any damage arising from use and / or custody of the rented vehicle, even for the case of movement of the vehicle against her will, and agrees to indemnify the Lessor from any claims of third parties. The vehicle is always covered by insurance policy for third party liability risks, the maximum ceiling requested by Italian law and in terms of the insurance policy. The vehicle will be equipped with other optional coverages in the Contract Documents, if specifically requested by the customer, which must be in the rental agreement. The customer is responsible for fines and / or any other fines from violations of traffic rules, or other laws or regulations, tolls, parking costs and any other sum resulting from driving the vehicle also party during the rental period and agrees to repay any sums that may be anticipated title, including additional legal fees, postage and administrative provisions relating to the claim and to indemnify the Lessor from any damage and / or claims . The cost of running all administrative Fee is listed in the VC and the Client, from this moment, the charge payable by you.

8 Liability for theft, fire and damage.

The customer is responsible for the case of fire, damage or theft of the vehicle, even in case of finding the next; for the determination of the value of the vehicle will be referred to the value of the same according to the listing indicated in the periodic Ruoteclassiche at the time of the event. Client responsibility is extended to the cost of repairs, loss of value of the vehicle, the rental income from non-quantified according to the criteria described in Art. 6 for failure to return the vehicle within the agreed time, cost of towing and storage and administrative costs incurred in the management of any event or claim arising from damage to the vehicle or left as shown in Table Charge Damage to Vehicles, the which includes cost of materials, labor and technical stop, made available to the Client upon request from the Lessor. In order to protect the Lessor from any theft or fraud, can be installed on vehicles satellite devices able to detect the location of the vehicle and the speed and driving behavior. The Lessor reserves the right to communicate such information to judicial authorities, insurance companies, law firms and companies specializing in the prevention and management of theft and damage and to use it or use the contents for each action in its protection. The responsibility for fire and theft is conventionally limited, except in cases of willful misconduct or gross negligence by the customer or the driver (also third), to a maximum amount that varies depending on the category of vehicle rented and is referred to as "share charged ". Deductible costs are indicated in Fee VC with respect to each category of vehicle group. In case of theft and subsequent discovery of the damage the amount due will be determined by applying the "Standard" daily until the date of release from seizure and return of the vehicle, within the limits of the deductible, except in any case, the damages suffered from the vehicle within the limits of collision damage. The rental fee takes account of such a limitation of liability (TP), resulting in application, in an event, a "deductible theft" (FTP), which affects the amount payable to the extent indicated in percentage VC tariff. Client responsibility for theft or fire can be further reduced or eliminated altogether, except in cases of willful misconduct or gross negligence of the driver, the option "Elimination / Reduction of Fee Charge Theft" (STP). The rental fee will be fixed according considering the terms of elimination / reduction of TP deductible to the extent indicated in the Tariff VC, with reference to each of the vehicle group. The special conditions regarding the applicability of STP are governed by the Tariff VC. Both the Limitation of deductible theft (TP) and the Elimination / Reduction fee charged Burglary (STP) shall in any event limit the liability of shareholders of non-insurance, to reduce or exclude the compensation due by the customer. You

do, however, be borne by the customer, the fuel present in the beginning of the rental vehicle stolen / total fire, in the amount stated in the letter of hire. The responsibility of the customer, for the partial case of theft or fire, is regulated as provided in the next paragraph "Damage". In all cases of theft or fire, in whole or in part, is obliged to immediately adjust to the customer notifying the authorities and hand over the original within 48 hours of the same, together with the keys of the vehicle, the rental agency, working closely with this 'last in the management of the judicial process. In case of breach of that obligation in the terms set out above, any agreement to limit and / or exclusion of liability for theft and / or partial or total fire automatically becomes ineffective. Any limitation or exclusion of liability (TP or STP) is no longer effective and valid in case of total theft with non-return of keys to the vehicle or damage or theft caused by the tires, except as provided above regarding warnings and complaints and for non-observance of the provisions of the Vehicle and Traffic Conditions for Use in Article. 5 of these general conditions. The liability for damages, except in cases of willful misconduct or gross negligence by the customer or the driver (also third), is limited in the case of damages due to accidents, accidents, attempted theft of vehicle, theft and fire of the same partial to a maximum amount that varies depending on the category in which the rental vehicle and is indicated as "deductible". Deductible costs are indicated in Fee VC, with reference to each of the vehicle group. The rental fee takes account of such a limitation of liability (CDW), resulting in application, in an event, a "collision damage Vehicle" (FCD) indicated in the Tariff VC. Client responsibility for the damages sustained by the rented vehicle can be further reduced or eliminated altogether, except in cases of willful misconduct or gross negligence of the driver, the option "Elimination / Reduction of Fee Charge Damage" (SKO). The special conditions of application of the SKO are governed by the Tariff VC. The rental fee is determined considering the use of such a pact with disposal / partial collision damage to the extent indicated in the Tariff VC, with reference to each of the vehicle group. Both the CDW and SKO are nevertheless covenants limiting the liability of non-insurance, to reduce or exclude the compensation due by the customer. In case of accident to or arranged by the rental vehicle, even if the latter will not suffer damage, the customer is obliged to notify the nearest agent of the Lessor within 24 hours after the event, preparing and sending the CAI model, will become ineffective in the absence anylimitation of liability signed by the customer (CDW, SKO). The customer is also responsible for the damage suffered by Lessor as a result of the omission or delay in communication, and undertakes as of now to pay a penalty amount indicated in the VC Fee, subject to greater damage. For more details see the Contract Documentation. At the time of the customer's responsibility to obtain all the necessary evidence to indicate fault. To this end, shall: (i) require the intervention and the report by the Police, Carabinieri, or local police, (ii) collect the names and addresses of witnesses, (iii) if required, then work with the Lessor in cases in which during the incident. Any limitation or exclusion of liability (CDW, SKO) is not effective and in any case of damages caused intentionally or through negligence, and for damages to the interior of the vehicle, for damages caused to the roof to the camber of the vans for the damage caused by the lack of measuring the height of the vehicle and objects protruding or overhanging roof for damage caused to the clutch kit, for damage caused by over-revving the engine, damage or theft of tires and / or circles, as well as for Damage caused by failure of the provisions of the Vehicle and Traffic Conditions for Use in Article. 5 of these general conditions. The Customer shall not be held responsible for failure to discharge its obligations in cases of force majeure. It is considered "force majeure" - under existing legislation - an event unforeseeable and irresistible, unique and independent from the will of the parties and the parties themselves, which prevents the discharge of its Bonds.

9 Liability of Lessor

And 'Any liability of the Lessor for any loss or damage due to malfunctioning of the vehicle, failure or delay in delivery, delivery vehicle of category other than the one booked, deterioration or

damage to goods of any kind whatsoever, except in cases of willful misconduct or gross negligence the same. Similarly excluded is any liability for damage to property carried on the vehicle returned or forgotten, except in cases of willful misconduct or gross negligence. VC can not be held liable for failure to discharge its obligations in cases of force majeure. It is considered "force majeure" - under existing legislation - an event unforeseeable and irresistible, unique and independent from the will of the parties and the parties themselves, which prevents the discharge of its Bonds.

10 Charges

The customer is obligated to pay the Lessor:

- A. The rental fee, which is determined on the basis of the provisions in the Contract documents: (I) type of vehicle, (ii) the length of the vehicle until its return; (III) mileage or unlimited mileage option; (IV) fee charged by the Lessor; (V) the limitation of liability for damage and theft of the vehicle referred to in art. 9 the value of which is stated on the invoice only for internal purposes; (VI) the acceptance of the covenant "/ partial charging theft" and / or "/ partial collision damage" (VII) required of insured vehicles coverage and / or partial coverage other than the RCA (VIII) administrative cost of each invoice (CAF) as defined in the applicable Tariff (IX) any further specific request of the customer. The rental fee must be paid in the manner and time provided in the Contract Documents;
- B. reimbursement of expenses incurred for the recovery of the vehicle not returned to the defendant for any cause;
- C. the amount of the fines charged to the customer and / or landlord for violations of traffic rules or other applicable law, committed during the rental;
- D. any other sum due under the provisions in the Contract Documents (including by way of example and not limited to: refueling service, travel service leave, replacements, service after hours, surcharges, penalties and to which they refer, and any differences resulting from the use of a service other than that quoted);
- E. All charges due by way of compensation and / or expenses and / or reimbursement due responsibilities and obligations undertaken by signing the Contract;
- F. a sum as a penalty for failing to pick the goods from the vehicle and / or property that are the same at the time of the refund or recovery of the costs that will be needed to remove and deposit the same, plus an amount equal to the "Standard" daily (v. Tariffario VC) of the vehicle for each day of non-rentability of the same and up the goods, where the latter are liable to be removed immediately or risk to affect its safety.

Clients in possession of financial credit card authorizes the Lessor to debit its account all charges against him with the title on the ratio of rental, including those listed in the Contract documents and as may be necessary for the recovery of each type of credit claimed by Lessor to the customer in relation to the ratio of rental.

In case of failure of the odometer rental car or theft of the vehicle, the mileage will be calculated according to the provisions of the Contract Documents, and in particular the cost per kilometer as indicated in Fee VC in force at the beginning of the rental.

11 Miscellaneous

expenses:

The customer may request a refund of any expenses incurred on the rented vehicle only if these costs were previously communicated in detail and approved by the Lessor [writing] and only in case of delivery of an invoice addressed to the Lessor and the amount therein indicated.

substitutions:

In the event of failure or a simple request from the Lessor, the vehicle must be delivered by Customer to Lessor for a replacement vehicle, upon availability at no extra cost; the right of the Lessor, at its sole discretion, decides not to the replacement vehicle in case of

insolvency, theft, fire or serious accident of the rented vehicle, regardless of the reason for the event. Substitutions will be made with a vehicle of the same group, in the event of unavailability, the vehicle can deliver a lower or higher category, the reductions and surcharges provided as specified in the Tariff VC.

are included in the canon: technical assistance and roadside assistance 24 hours over 24 in Italy and abroad with the "-----" except in case of malfunction due to fraudulence or fault of the customer, if a claim is obliged to notify the Customer of any fact or circumstance likely to help understand the nature of the malfunction and to facilitate rapid and effective solution, and also to remain in place along with the vehicle until the ' action is not completed, by signing the appropriate documentation. costs of recovery and replacement, when authorized by the Lessor of the vehicle, except in case of malfunction due to fraudulence or fault of the customer. The recovery and replacement service shall be excluded in any way for transit vehicles outside the national territory; Green Card for foreign countries.

are charged to the customer requiring payment charge for all rentals commencing in Italian airports and railway stations (see Fees VC), supplements and services provided herein, as applicable; fuel and VAT invoice administrative costs (CAF);

Consumable Fluids related to mileage (by way of example and not limited to: oil, radiator fluid, windshield fluid) where the levels of recovery becomes necessary during the period of use by the customer service or fines due to the use of vehicle, regardless of who was driving or reckless reliance thereof (Article 116 paragraph 12 of the Highway Code), tolls and / or fees and expenses of any nature arising out of parking the vehicle, tire repair costs in all cases of perforation; supplement "charges Circulation" for each rental day (with a maximum per 18 days per month) the amount of which is indicated in the Tariff VC; supplement "Airport Charges and Charges Railroad" whose amount is indicated in the Tariff VC, for special vehicles subject to guaranteed reservation, if the client waives the hire without canceling the booking at least 48 hours notice will be charged a penalty.

12 Optional insurances

The customer may sign up for optional insurance coverages (Personal Accident Insurance (PAI) / Travel Protection (PTI)) in the manner prescribed in the Tariff VC.

13 Services on request, subject to availability

a. Out of Hours Service

Where required the presence of an employee for delivery or shooting at our office, after hours of opening thereof, is an extra charge listed in the Tariff VC.

b. Delivery or Collection:

Delivery or away from the premises of the Lessor:

In such cases, the applicable supplemental charge listed in the Tariff VC, will be doubled in case of delivery or recovery beyond the office hours.

14 Cancellation Clause

Violation of even one of the provisions of Articles 1, 2, 5, 6, 7, 8 and 10 entitle the landlord to terminate the contract pursuant to Art. 1456 of the Civil Code and to pay damages.

15 Jurisdiction

The rental provided for in this Agreement shall be governed by Italian law. Any dispute arising from relationships governed by the "Contract Documents" has exclusive jurisdiction of the court registered office or residence of the landlord.

16 Interpretation

If any provision of this Agreement is held invalid or unenforceable, in whole or in part, the same will be considered as part of this Agreement that the remaining provisions will remain valid and enforceable.

17 Domicile and communications

The customer declares to give an address to the address given to the Lessor, as shown in

the rental agreement. Unless otherwise specified, communications contract will take place at the e-mail address or fax number specified by the customer

13 - Responsibility and Liability

Our suppliers are chosen with particular care. VC is not in any way responsible for failure or improper performance of any of the package due to customer, to a force majeure, a chance arrangement, or a third party unrelated to the provision of services under the contract.

14 - Cancellation and amendment by the customer

Conditions for cancellation

Any cancellations or changes must be communicated in writing (via letter, fax or e-mail, hours and working days of VC companies, all applications for annulment or modification received outside of these days and times, will be considered as received the next working day) as soon as the customer is aware of the need to cancel or modify the trip. In this case VC will send the customer a statement of charges provided for in the event of cancellation or modification, which must be approved by the customer on time to validate your cancellation request. The endorsements after the deadline will result in additional costs that will be communicated via e-mail to the customer. In the absence of written notice, the reservation will be held as originally planned. The cancellation or modification of the reservation may result in the charges from our suppliers, which can be added to our cost management practice. These costs will be deducted from the refund if you cancel and charged in the event of changes. Expenses not included in the service and already incurred by the customer (for example, but not limited to, issuing visas and other travel documents, costs of vaccination), there will be no refund. The cancellation, for whatever reason, shall not relieve the customer from the full payment of amounts due from it to society VC. The stays interrupted, curtailed or services and rentals are not consumed for any reason, including no-show or late submission will not give right to any refund.

Table of penalties for cancellation

The penalties for canceling vary according to the suppliers who participated in making the journey. Unless otherwise indicated in the description of the trip you choose, you will apply the penalties specified in the table below. The table indicates the maximum penalty applicable. In practice the losses that arise are often lower. For all trips canceled:

- up to 30 days before departure = 30% of the price of the Service
- 30 to 16 days = 55% of the price of the Service
- 15 to 7 days = 75% of the price of the Service
- Less than 7 days before departure = 100% of the price of the Service

Cancellation due to the supplier's

If we are forced to cancel the service, the customer will be notified immediately and you will immediately refund the full amount of the sums paid.

Modification

The changes, whatever their nature, are considered as a cancellation followed by a new reservation, and therefore imply the cancellation penalties in force. Any change in the practice (except for the date of departure) from the customer prior to departure will result in the following charges:

- More than 30 days before departure: 16 Euro per person;
- Between 30 and 21 days before departure: 40 Euro per person;
- Between 20 and 8 days before departure: 77 Euro per person;
- within 7 days before departure: 100 Euros per person.

These costs will be added to any additional costs of the supplier, the customer will be informed prior to execution of the amendment.

CAUTION:

A change of departure date will result in the cancellation. This change will, therefore, the application of penalties laid down in the table above.

SHOWS AND ENTERTAINMENT: The ticket to watch a show or for any other entertainment can not be returned or changed, unless the performance is canceled or the decision to refund the tickets of the organizer. Generally you can not change the date of booking to another date of the performance. The request for change of date will be considered in an arbitrary manner from the structure where the show is held. In any case, the cancellation of a performance will result in a penalty equal to 100% of the price of the show and will not be entitled to any refund.

Transfer

In accordance with Article 39 of D.Lgs. N. 79/2011, the Customer may assign its contract (excluding insurance contracts) to a third party, showing that he satisfies all the conditions for using the service, in the relations arising from the contract, provided that the customer informs the company VC writing at least 4 days before the trip that he is unable to take advantage of the trip and specifying the exact name and address of the transferee. Before the transfer, the transferor and transferee are jointly liable with respect to the VC payment of the minimum of 50 euros per person.

The transferor and the transferee shall be jointly and severally liable for payment of any balance due and any additional costs arising from the sale. In any case, if the penalties are higher than those indicated above, will be due to the exact amount of VC, which I will billed to customer upon presentation of evidence. Supplementary insurance in any case will not be refundable or transferable.

15 - Protection of personal data

VC agrees to comply with the rules applicable standards for safety and protection of personal data, in order to provide for the safe, controlled and confidential.

In order to ensure full compliance with applicable laws, if they change and update this article on the protection of personal data can be modified. For this reason VC invites the customer to carefully read the rules governing the collection and processing of personal data.

Data supplied by the customer to VC on the Site whenever you proceed to make a purchase on the Site are processed in accordance with the provisions of Legislative Decree no. 196/2003.

The personal data supplied by the customer will be treated paper, electronic or automated. Data controller of personal data is Vin.Ci. S.A.S. with registered office at Piazzetta Lecce to Queen Mary 18.

The data provided by the Customer are used for the following purposes:

1. collection, storage and processing in the establishment and operational management and administration of the contract provision of the services offered by VC;
2. Using data from VC to perform communications via e-mail, telephone or fax on the performance of the contractual relationship.

With the consent of the customer, the customer's personal data will be processed in order of transmission of promotional and advertising communications.

The data may be processed by and forwarded to: employees and / or employees who carry out support and advice to VC as well as in charge of maintenance of network equipment and hardware and software in use, airlines, hotels, rental cars , insurance companies and other entities to which the transmission is necessary for the execution of the contract, those whose right of access to information is recognized by law or by order of authorities, delegated entities and / or engaged by VC carry out activities related to provision of services.

The customer's personal data not be disseminated or disclosed outside of the cases described above.

The contribution by the customer data to VC is optional. However, in case of missing data for the purposes specified in paragraphs (a) and (b) and for transmitting them to all the above VC will be unable to provide the services requested by the customer.

The customer may at any time exercise the rights attributed to him by article 7 of Legislative Decree no. 196/2003 by writing to Vin.Ci. S.A.S. with registered office at Piazzetta Lecce to Queen Mary 18.

In particular, the Customer has the right to: (i) confirmation of whether or not personal data concerning him, though not yet recorded and their communication in intelligible form, (ii) the updating, correction or the integration of data, (iii) the cancellation, transformation into anonymous form or blocking of data processed unlawfully, including data that need not be kept for the purposes for which the data were collected or subsequently processed. The customer has the right to oppose, in whole or in part, for legitimate reasons (iv) the processing of personal data concerning him, as well as to the scope of the collection, (v) the processing of personal data concerning him purpose of sending advertising materials or direct selling or for carrying out market surveys or commercial communication.

VC uses the services of third parties for advertising on their sites. These companies may be tempted to use some information (with the exception of the name, address, telephone number, e-mail) about your visits to the customer's site or on other sites in order to propose advertisements about goods and services that have an affinity with the interests of the customer.

16 - Claims and Customer Service

Any claim for missing or incorrect execution of the contract must be reported by the customer on-site organizer without delay, so that the organizer will put an early correction. The customer, if he has received no response, may also file a complaint by sending a registered letter with acknowledgment of receipt, the Vin.Ci. S.A.S. with registered office at Piazzetta Lecce to Queen Mary 18, not later than 10 working days after returning to the place of departure. Complaints received after the deadline will not yield any result. Before any booking, the customer must be aware of any local events such as, but not limited to, carnivals, religious holidays, national holidays, public holidays, which could jeopardize the success of the trip. In this regard can not be presented any further claim to the VC companies.

Within 7 days will be sent to the customer a receipt of delivery of communications and the fact that the matter was entrusted to the relevant department. In most cases, the final answer will depend on the time it will take to respond to the interested suppliers. We will not accept telephone complaints or disputes. To reopen the practice, please send a written request to the appropriate service. The expenses for the reporting of complaints will be charged to the customer. Our offices are not open to the public, so that all complaints must be submitted in writing. The VC company sells individual travel, for which complaints must be made individually (one per booking). Will not be given following the collective complaints.

17 - Insurance

In our services does not include any other insurance other than that which covers the rental car.

18 - Applicable law

These Terms and the relationship between the customer and VC are governed by Italian law. Any dispute concerning or arising from, these Terms and / or the contractual relationship established customer with VC, is devolved to the jurisdiction of the courts where VC has its registered office.

19 - Translation

In the contrast between this version and the simultaneous English will prevail Italian, whose English is mere translation.

Tariff benefits and additional services not covered by contracts

Delivery / redelivery Brindisi Airport 50.00 Euro

Delivery / redelivery Airport Bari Euro 100.00

Refuelling (excluding fuel cost) Euro 20.00

Service internal spotting and / or hood Euro 120.00

Service pay fines (excluding cost penalty) Euro 20.00

Failure to return Navigator Euro 150.00

Delivery / Drop off time (from 20:00 p.m. to 08:00 a.m.) Euro 50.00

Supplement young drivers (<25 years) € 150.00